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Contents

1 INTRODUCTION .......................................................................................................................... 1
2 DATA CONTROLLER ....................................................................................................................... 2
3 PURPOSES OF THE DATA PROCESSING ..................................................................................... 2
4 WHAT DATA ARE PROCESSED? ..................................................................................................... 3
  4.1 IDENTIFICATION DATA .............................................................................................................. 3
  4.2 DATA CONCERNING TRAINING, SCHOOLS ATTENDED AND ACADEMIC RECORD ............. 3
  4.3 DATA CONCERNING ACTIVITY WITHIN THE INSTITUTION .................................................. 3
5 WHO HAS ACCESS TO YOUR DATA AND WHAT CATEGORIES OF RECIPIENTS CAN YOUR PERSONAL DATA POSSIBLY BE TRANSMITTED TO? ........................................................................ 4
6 WHERE ARE YOUR DATA STORED? ............................................................................................ 4
7 WHAT ARE THE RETENTION CRITERIA FOR YOUR PERSONAL DATA? ..................................... 5
8 SECURITY OF THE DATA PROCESSED ....................................................................................... 5
9 WHAT ARE YOUR RIGHTS AND WHO TO CONTACT IN THE CASE OF NECESSITY? .................. 5
10 TERMS AND DEFINITIONS ............................................................................................................ 6

1 Introduction

This policy provides the information required concerning the way in which the Brussels University Hospital (hereinafter the H.U.B, the Hospital or the Institution) processes the personal data it collects on students doing an internship or carrying out research at the Institution.

The Brussels University Hospital (hereinafter the H.U.B, the Hospital or the Institution) consists of:
  - The Brussels University Clinics – Erasmus Hospital, this including:
    o The Trauma and Rehabilitation Centre (CTR);
    o The Geriatric Rehabilitation Centre (CRG);
    o The Lothier Polyclinic;
  - The Brussels Hospital Association – Jules Bordet University Hospital;
  - The Brussels Hospital Association – Queen Fabiola Children’s University Hospital (Huderf)

The H.U.B attaches great importance to protecting your personal data.

The Institution undertakes to respect the confidentiality of your private life. It undertakes to ensure that the processing of personal data in connection with organising and managing your internship shall comply with the General Data Protection Regulation (GDPR) and the applicable Belgian legislation on the protection of private life.

The Hospital processes your personal data on an appropriate legal basis, defined in accordance with the data processing and its purpose and with reference to article 6§1 of the GDPR. Depending on the case, the Hospital bases the processing on:
  - The execution of a contract or precontractual measures;
  - Respect for legal obligations incumbent upon the Hospital;
2 Data controller

The Institution where you effect your internship is legally responsible for processing your personal data:

- Erasmus Hospital—Brussels University Clinics
  808, route de Lennik, 1070 Brussels
  Company No.: 0941.792.893

- Brussels Hospital Association—Jules Bordet University Hospital
  90, Rue Meylemeersch, 1070 Anderlecht
  Company No.: 0257.981.101

- Brussels Hospital Association—Queen Fabiola Children’s University Hospital
  15, Avenue Jean Joseph Crocq, 1020 Brussels
  Company No.: 0260.238.627

In accordance with the General Data Protection Regulation (GDPR), the H.U.B has appointed a data protection officer. The data protection officer can be contacted for any questions concerning the protection of your personal data at the following address: dpo@hubruxelles.be and this irrespective of the H.U.B institution where you do your internship.

3 Purposes of the data processing

The Hospital processes your personal data in order to permit the procedures necessary for organising the time you spend at the Institution and for your internship, while respecting the legal obligations and pursuing its legitimate interests when these are authorised.

The purposes of the data processing are as follows:
- To identify the intern;
- To allocate an internship service;
- To allocate a changing room;
- To plan and organise the work;
- To create an institutional email address;
- To communicate internally and externally;
- To create a user account on the H.U.B’s information systems;
- To grant access to the resources needed for an internship (including computer tools);
- To manage physical access within the institutions and logical access within the information systems;
- To control the activities and management of the physical and logical security of the institutions;
- To compile statistics;
- To send out and collect satisfaction questionnaires;
- To communicate details of internal services, activities or academic, scientific, social and cultural events, etc. organised by the Hospital or supported by it;
- To permit the final dissertation (opening of a file for project submission at the Clinical Trial Centre);
- To ensure compliance with the applicable regulations.

Your personal data are always processed with the greatest care and respect.

This means that the Institution only processes your data if it has an appropriate legal basis to do so and provided it informs you of the purposes for which they are to be used.

4 What data are processed?

4.1 Identification data

- Last name and first name(s);
- Gender;
- Address;
- Date of birth;
- Nationality;
- National register number;
- Private and professional telephone number within the Institution if applicable;
- Personal and professional email address;
- Identity photograph (identity badge);

4.2 Data concerning training, schools attended and academic record

- School or academic establishment;
- Field of training;
- Number of years of training;
- Site of previous internships within the Institution;

4.3 Data concerning activity within the Institution

- Site and dates of internship;
- Connection and electronic identification data
5 **Who has access to your data and what categories of recipients can your personal data possibly be transmitted to?**

The Hospital recognises the confidential nature of your personal data and does not disclose them or make them accessible unless absolutely necessary by virtue of the “need to know” principle.

Internally, access to your data is therefore restricted to members of the Hospital staff whose position or professional activities justify this access. They are all obliged to be familiar with and to apply correctly internal data protection and security policies and therefore to respect data confidentiality and the conditions of legitimate use. This implies:

- The obligation not to access or seek to access data that are not strictly necessary for the execution of their mission;
- A ban on revealing personal data of which they have knowledge unless this is strictly necessary for exercising their functions.

In some cases your data are made accessible to external service providers who process them on behalf of the Institution in connection with sub-contracting agreements. These external service providers may only use your data in connection with the service they are requested to provide. They are bound to a duty of confidentiality and under no circumstances are they authorised to retain or use your data on their own behalf.

When the Institution is so required by law (obligatory communication or legal ruling) it can communicate your data to various official bodies, such as:

- Social security organisations;
- The tax authorities;
- The judicial authorities.

The above does not exclude the possibility that your data may be transmitted to other entities for which you have given your consent for the transfer of your data.

The Hospital does not sell your personal data or hire them out, share them with or make them commercially available to third parties, subject to that which is set out above or your prior consent.

6 **Where are your data stored?**

The transfer of your data to third parties or to servers outside the European Economic Area is avoided as much as possible.

If, however, for the requirements of a processing, the transfer of your data outside the EEA has to be considered, this will only be to a country that guarantees an adequate level of protection by virtue of an adequacy decision of the European Commission. If this is not the case, the Hospital will ensure that your data are protected by the recipients in question by requiring the appropriate guarantees as provided for by article 46 of the GDPR.
7 What are the retention criteria for your personal data?

The Hospital retains your personal data during the period required for the purposes as described above, taking into account any legal retention periods and any limitation period applicable in civil and criminal law.

The exact retention period is therefore evaluated on a case-by-case basis according to the processing activity.

Data are in principle retained during the period of the relation between the Institution and the intern, failing any legal or regulatory provision to the contrary. They can also be retained after completion of the internship (generally during 5 years). The Hospital can retain data for a longer period if it has a legal obligation to do so or if it wishes to constitute proof in relation to a dispute and this within the applicable limitation period.

8 Security of the data processed

Attentive to the security of your data, the Hospital implements appropriate measures (whether physical, technological, related to persons, administrative or organisational) to prevent as much as possible any destruction, loss, modification or corruption, as well as any unauthorised access, and this whether accidental or intentional.

The Institution is careful to require an equivalent level of security on the part of its sub-contractors.

9 What are your rights and who to contact in the case of necessity?

Any person concerned who justifies his or her identity by sending a copy of both sides of their identity card (or equivalent proof of identity) is entitled to:

a. Obtain, free of charge, a copy of their personal data that is the subject of processing by the Hospital and, if applicable, any available information on the purposes, origin and destination of the data processing;

b. Obtain, free of charge, the correction of any incorrect personal data concerning them as well as the completion of incomplete data;

c. Obtain, subject to the provisions as provided by the regulations and free of charge, the erasure of their personal data;

d. Obtain, subject to the provisions as provided for by the regulations and free of charge, the limitation of processing of their personal data;

e. Obtain, free of charge, the portability of their personal data they communicated to the Hospital, that is, to receive free of charge data in a commonly used structured format, provided that the processing is based on consent or a contract and is effected with the assistance of automated processes;
f. Oppose, subject to the conditions provided for by the regulations and free of charge, for reasons pertaining to their personal situation, the processing of their personal data.

It is important to note that, in accordance with the GDPR, some of your rights may be limited in the special conditions set by the Regulation.

The rights as set out above can be exercised by sending an electronic mail to the Hospital’s Data Protection Officer at the address dpo@hubruxelles.be

In accordance with the legislation, a reply will be provided within 30 days following submission of the request. This period can be extended by 2 months depending on its complexity and the number of requests.

For any questions concerning the processing of your personal data you are entitled to contact the Institution’s Data Protection Officer at the address dpo@hubruxelles.be

If you are not satisfied with the way your data are processed you are entitled to submit a complaint to the control authority using the following contact details:

Data Protection Authority
Rue de la Presse,35
1000 Brussels
E-mail : contact@apd-gba.be
Tel. : +32 (0)2 274 48 00
https://www.autoriteprotectiondonnees.be/introduire-une-requete-une-plainte

10 Terms and definitions

- **Personal data**: Any information relating to an identified or identifiable natural person; is deemed to be an “identifiable natural person” any natural person who can be identified, directly or indirectly, notably by reference to an identifier, such as a name, identification number, location data, an online identifier or one or more specific elements relating to the person’s physical, physiological, genetic, mental, economic, cultural or social identity;

- **Processing**: Any operation or set of operations which is performed on personal data or on sets of personal data whether or not by automated means, such as collection, recording, organisation, structuring, storage, updating, adaptation or alteration, retrieval, consultation, use, disclosure by transmission, dissemination or otherwise making available, alignment or combination, restriction, erasure or destruction;

- **Data Controller**: The natural or legal person, public authority, service or other body that, alone or jointly with others, determines the purposes and means of processing; when the purposes and means of processing are determined by Union law or the law of a Member State, the controller may be appointed or specific criteria applicable to the controller’s appointment can be provided for by the law of the Union or of a Member State.

- **Sub-contractor**: A physical or natural person, institution, service or any other body that processes personal data for the controller.
• **Violation of personal data**: A violation of the security of personal data that results, either accidentally or illegally, in the destruction, loss, modification or unauthorised disclosure of personal data transmitted, conserved or processed in another manner, or unauthorised access to such data.